



Office 365 Partner Managed Services Reporting as a Service

What We Do

Our Office 365 Managed Services provide you with all the Office 365 support you need. Our packaged services allow you to keep your internal IT team focused on your corporate goals while we take care of your tenant with our 24/7 service desk

Our Reporting as a Service provides you easy to interpret data to reduce costs, identify security risks and maintain visibility of usage and changes in your Office 365 environment

Office 365 Reporting as a Service is part of a suite of Office 365 managed services available through your reseller partner of choice for a low and manageable monthly fee

Office 365 Reporting as a Service

Service Our Reporting as a Service (RaaS) brings you visibility and efficiency for your Office 365 tenancy and can be subscribed to over 12, 24 or 36 months

Scope Office 365 RaaS covers:

- Exchange Online
- SharePoint Online
- OneDrive for Business
- Skype for Business

Inclusions

- Custom Dashboards
- Customisable alerting on adds, moves, changes and threshold breaches
- Office 365 Services Status
 - Real-time service status
 - Tenant uptime for the month
 - Service uptime
 - Microsoft reported issues for the month
 - Scheduled or unscheduled outages
- Exchange Online
 - Mail traffic overview
 - Monthly spam\malware traffic
 - Monthly top senders and receivers
 - Total mail storage over time for storage forecasting
 - Top largest mailboxes for storage forecasting
- New changes for current month
 - Accounts
 - Groups
 - Public folders
 - Distribution groups
 - Administrator accounts
- Subscription summary
 - Licensing
 - Usage reporting (e.g. number of users consuming Office Proplus, SharePoint, Skype)
- SharePoint/One Drive for Business
 - Storage usage trending and forecasting
 - Sites
 - Permissions
 - Inactive objects
 - Sharing settings
 - External users

Licences Applied

