

Office 365 Partner Managed Services

Backup

What We Do

Our Office 365 Managed Services provide you with all the Office 365 support you need. Our packaged services allow you to keep your internal IT team focused on your corporate goals while we take care of your tenant with our 24/7 service desk

As a Gold Certified global Office 365 specialist, our Office 365 Backup as a Service secures company data including Exchange Online, SharePoint Online and OneDrive for Business

Office 365 Backup as a Service is part of a suite of Office 365 managed services available through your reseller partner of choice for a low and manageable monthly fee

Service

Our Office 365 Backup as a Service (BaaS) provides a secure backup service for your Office 365 data. We provide a full service which can be subscribed over 12, 24 or 36 months

Office 365 Backup as a Service

BaaS is a full managed service for backup of Office 365 data and includes:

Scope

- Exchange Online
 - SharePoint Online
 - OneDrive for Business
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Inclusions

- Configure backup tenancy
 - Backup monitoring
 - Backup health
 - Alerts
 - Service degradation notification
 - Outage notifications
 - Configure Exchange mailboxes for backup
 - Configure SharePoint collections for backup
 - Configure OneDrive for Business for backup
 - Configure backup policies
 - Perform restores (limit 10 per month)
 - Monthly reporting
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How do we do it?

A document is provided describing the service in detail. We work closely with you to determine what is required to be backed up. We then set up the tenancy, configure backups, set-up policies and continually monitor the status. When required we will perform restores per instruction, delivering you and your IT partner monthly status reporting

Support

We provide access to a Service Delivery Manager to support backup and restore requirements

Office 365 Backup as a Service

Features		O365	O365 & Constor
Exchange and SharePoint & OneDrive for Business	Geo-Redundancy	✓	✓
	Backup Configuration		✓
	Backup Monitoring		✓
	Office 365 Licensing Selection		✓
	Backup Reporting Monthly		✓
	Restore on Demand		✓
	Use existing Azure tenancy for backup storage		✓
	Selection of Azure Datacentres across globe		✓
	Dedicated Support Professional		✓
Exchange	Deleted Item Retention	Unlimited	Unlimited
	Storage Capacity	Unlimited Archive	Unlimited Archive and Backup
	In-Place Archiving	✓	✓
	Can be configured for compliance and Litigation requirements	✓	✓
	Information Protection (RMS, etc.)	✓	✓
	Allow for Discovery and Cross-Mailbox Search	✓	✓
	Data recovered as it was where it was		✓
	Backup of Individual Mailboxes		✓
	Backup of Shared Mailboxes		✓
	Backup of Public Folders		✓
	Restore Entire Mailbox		✓
	Restore Individual Emails, Tasks and Notes		✓
	Restore Calendar		✓