



Office 365 Partner Managed Services

Administration

What We Do

Our Office 365 Managed Services provide you with all the Office 365 support needed. Our packaged services allow you to keep your internal IT team focused on your corporate goals while we take care of your tenant with our 24/7 service desk

We deliver Office 365 Administration as a Service to allow you to focus on what you do best. We take care of all the administrative needs of Office 365 as and when they arise

Office 365 Administration as a Service is part of a suite of Office 365 managed services available through your reseller partner of choice for a low and manageable monthly fee

Office 365 Administration as a Service

Service Our Administration as a Service (AaaS) provides you with administration for your Office 365 tenancy and can be subscribed to over 12, 24 or 36 months

Scope Office 365 AaaS is available for:

- Exchange Online
- SharePoint Online
- OneDrive for Business
- Skype for Business

Inclusions

- User provisioning
- Manage Azure AD Connect
- User removal
- License Assignment/Re-Assignment
- Permission changes for:
 - Shared mailboxes
 - Distribution groups
 - Calendars
- Distribution group creation
- Domain management (up to 5 domains)
- SMTP alias management
- Archiving large mailboxes to shared mailboxes
- Manage shared mailboxes
- Manage security groups
- Manage public folders
- Retention policies
- Compliance
- Spam filtering management

Support We provide access to a Service Delivery Manager to support Office 365 Administration requirements